

Annexure A

Escalation Matrix:

Details of	Contact Person	Address	Contact No.	Email Id	Working hours
Customer care	Rikesh Shah	F304, Saransh arth, opp. Silver floura apartment, b/h G.B. Shah Collate, Vasana -380007	079-35026102	trading@cdintegrated.co.in	9 AM to 6 PM
Head of Customer care	Jayvant Bariya	A1-54, Goyal Intercity, Nr. Sal Hospital, Driev in road, Thaltej, Ahmedabad - 380052	079-35026119	jayvant@cdintegrated.co.in	9 AM to 6 PM
Compliance Officer	Sachin Dave	C206, Shanti Niketan Apartment, B/h Shyam Sikhar Apartment, Talnaka, Bapunagar - 380024	079-35026111	compliance@cdintegrated.co.in	9 AM to 6 PM
CEO	Parashar Patel	10 Parivar Society, Nr. Satyagrah Chhavani, Satellite, Ahmedabad - 380015	079-35026090	parashar_patel@hotmail.com	9 AM to 6 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI <https://scores.sebi.gov.in/> or,

At NSE <https://www.nseindia.com/invest/file-a-complaint-online> or,

At BSE <https://bsecregs.bseindia.com/ecomplaint/frmlInvestorHome.aspx> or,

At NSDL <https://nsdl.co.in/nsdlnews/investors.php> or,

At NCDEX <https://www.ncdex.com/grievances> or,

At MCX <https://www.mcxindia.com/Investor-Services/grievances>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.